



Standby Generator Service Technician

We are hiring immediately for an experienced, full time Standby Generator Service Technician for generator maintenance and servicing. Training available as needed.

Position

Reporting to the Service Manager, the Service Technician will be a key member of our Service team. Working both independently and collaborating with other team members, you will interact with customers, assess and troubleshoot service issues, and complete generator maintenance.

Key Responsibilities

- Complete required Preventative Maintenance and repairs of Kohler, Generac and Briggs & Stratton standby generators.
- Provide superior customer service by answering any customer concerns/questions.
- Follow all manufacturer specifications, code requirements, safety regulations, and local guidelines to ensure the customer's generator is running properly.
- Lead the identification and troubleshooting of service issues
- Maintain detailed paperwork & records to provide input for customer invoicing and warranty submissions based on work completed
- Complete manufacturer trainings
- Stock all necessary job materials, parts and tools on company vehicles to ensure all parts and materials needed are available for the daily service jobs.
- Participate in regular safety trainings.
- General site preparation and clean up
- Perform system start-ups, test outages, and completion of maintenance checklists
- Maintain excellent condition of company tools and vehicles
- Remain up to date on product specifications, service bulletins and industry best practices.

Qualifications

- Generator maintenance experience or related small engine repair experience preferred
- Familiarity with generator models, specifications and maintenance best practices
- Able to identify and resolve issues
- Excellent teamwork skills and communication – ability to foster a positive team environment
- Highly organized & have ability to multi-task and set priorities
- Effectively coordinate and communicate with others
- Comfortably able to lift 50lbs, and work with various tools
- Must have valid driver's license and clean driving record
- Must have cell phone/texting capabilities
- Basic computer/tablet knowledge



Benefits

- Position is Monday-Friday, 8 to 4, with periodic on call hours. Overtime is available.
- Flexible schedule
- Competitive Hourly pay based on experience, plus bonuses
- Paid Vacation and Holidays
- Company Vehicle
- Includes use of company tools

About NH Generator Installers:

Since 2008, NH Generator Installers has been selling, installing and servicing whole home standby generators throughout New Hampshire and surrounding areas. Our team is dedicated to providing top-quality products and unmatched customer service. We are a professional, reliable, hard working team that takes pride in working with our customers to provide reliable power all year round. We are a growing company and provide growth opportunities to motivated individuals.

Pre-employment background check

To apply, email your resume to info@nhgeneratorinstallers.com. The subject of the email should be "Service Technician Opportunity".